



Lloyd's Register Quality Assurance has reviewed Imperial Oil's Operations Integrity Management System and has evaluated it against the requirements of the international standard for Environmental Management Systems, ISO 14001:2004. The objectives of the review were to confirm that the design of the Operations Integrity Management System continues to meet the intent of the ISO 14001 requirements, to make a broad determination on the status of its implementation across the company and to evaluate its role in the continual improvement of environmental performance.

Objective evidence was available to support the following conclusions, in line with the stated objectives of the review:

- The design of the Operations Integrity Management System has embraced the intent behind ISO 14001 and has addressed each of the individual management system elements
- The Operations Integrity Management System is in place throughout the company. Improvements in its effectiveness over time have been reinforced by a disciplined and comprehensive self-assessment process.
- Deployment of the Operations Integrity Management System, in particular the inclusion of Environmental Business Plans in the annual planning cycle, has continued to drive improvements in the company's environmental performance
- At the locations visited, management demonstrated high standards of leadership and accountability and all personnel interviewed showed a high degree of personal commitment to OIMS implementation and environmental care

It is the opinion of Lloyd's Register Quality Assurance that Imperial Oil's Operations Integrity Management System is consistent with the intent and meets the requirements of ISO 14001. We further believe Imperial Oil to be among the industry leaders in the extent to which environmental management considerations have been integrated into its business processes for ongoing operations and for the planning and development of new projects.

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